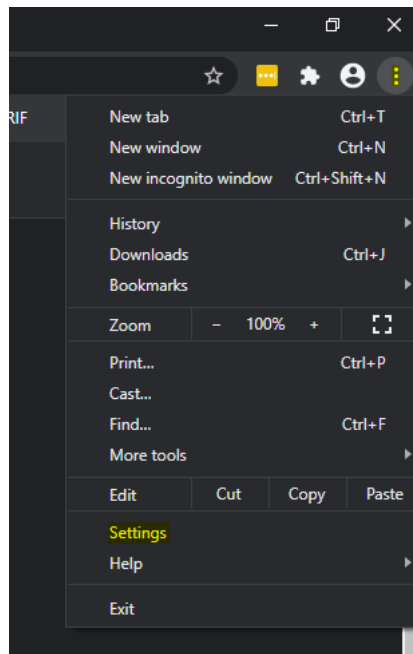




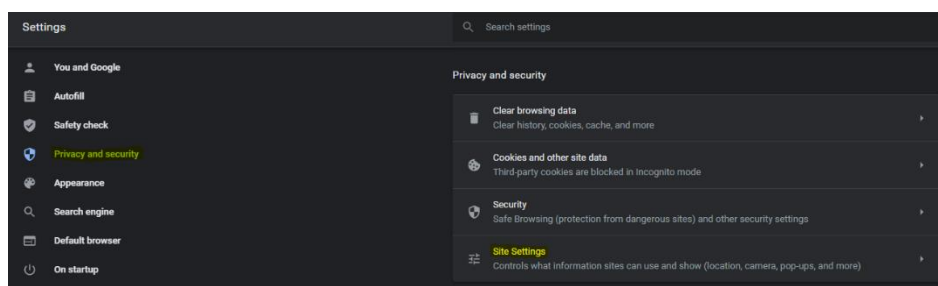
My camera/microphone is not working. How to fix it?

Google Chrome Users:

- 1.) To select a camera or microphone in Chrome, you will need to start by selecting the three dots at the top right of the browser and select settings.

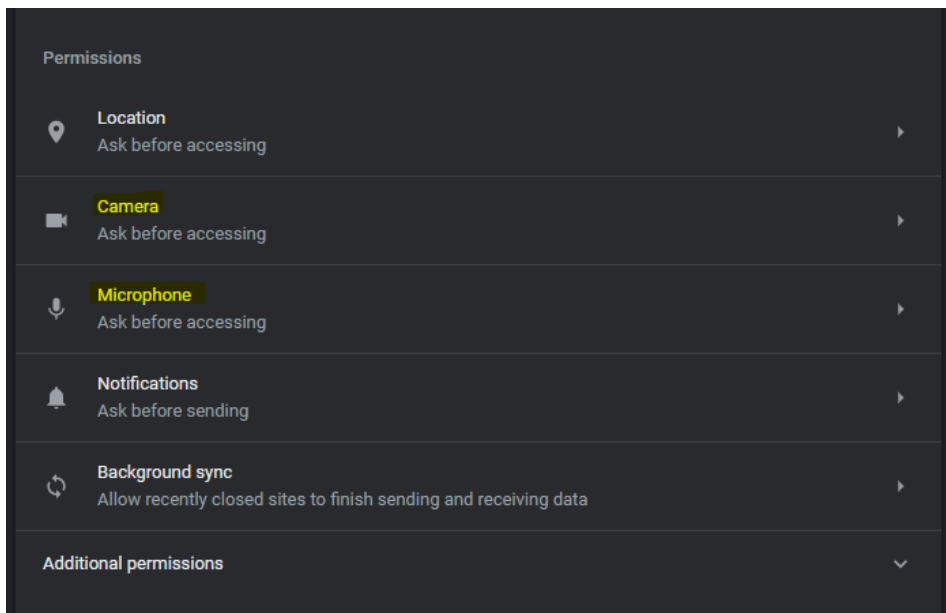


- 2.) Once there, select Privacy and Security in the left menu and then Site Settings.

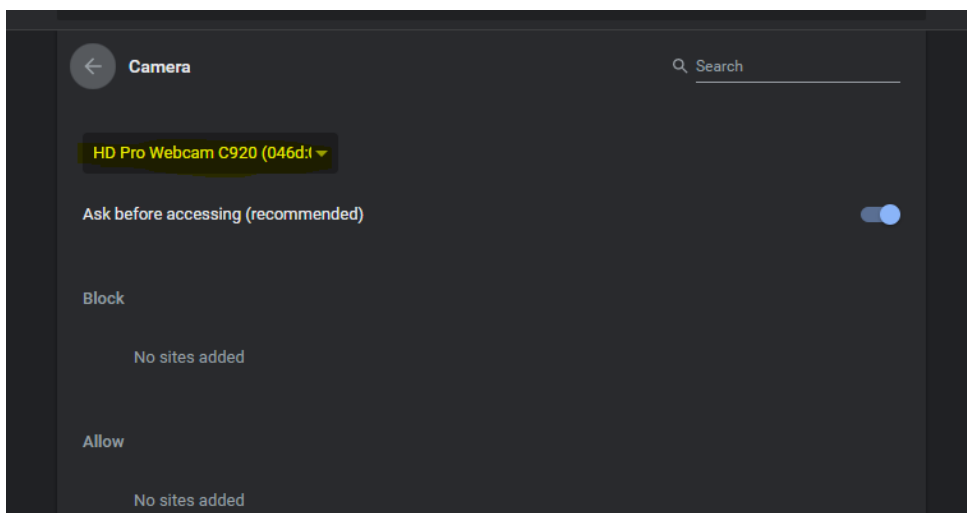




- 3.) On the next page, you will see a permissions section that contains Camera and Microphone options.



- 4.) Select camera from this list and then click the drop-down at the top of the next page.



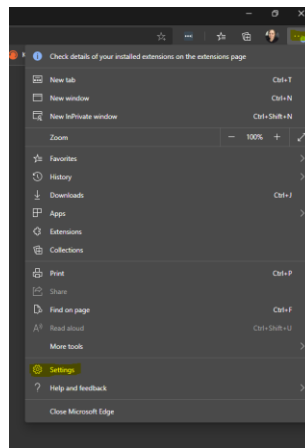


5.) From there you can choose the device from the list that you would like to use to attend your meetings.

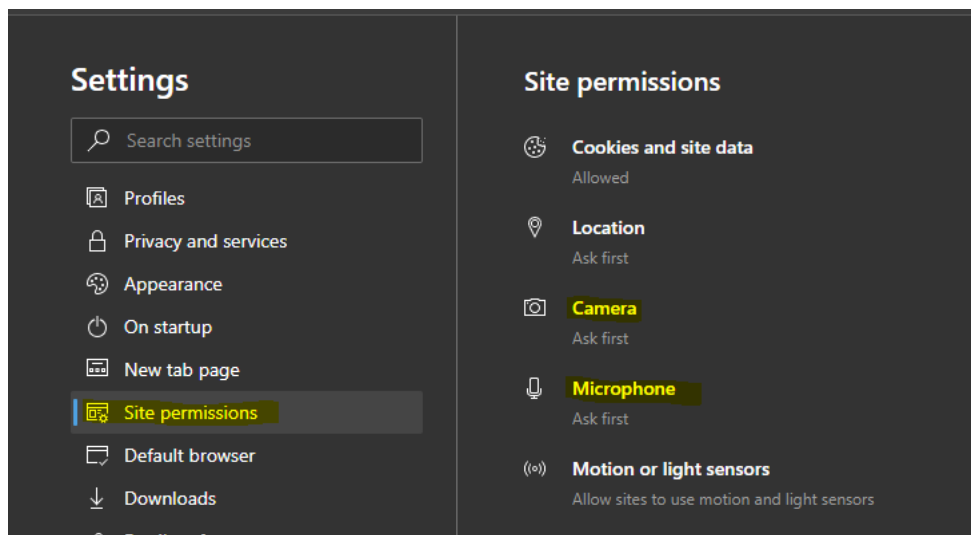
6.) To set the Microphone, you will follow the same process that was used to set your camera.

Microsoft Edge Users:

1.) To select a camera or microphone in Microsoft Edge, you will need to start by selecting the three dots at the top right of the browser and select settings.

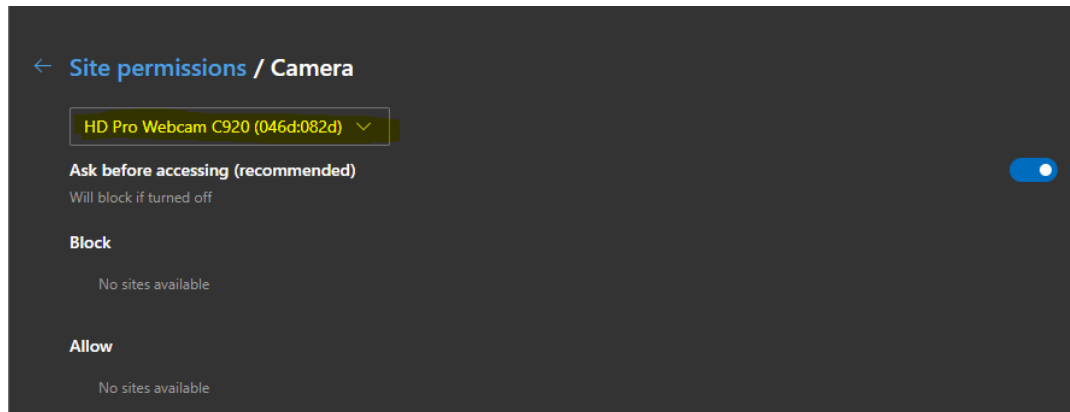


2.) Once there, select Site permissions in the left menu. You will see in the site permissions Camera and Microphone options.





- 3.) Select camera from this list and then click the drop-down at the top of the next page.



- 4.) From there you can choose the device from the list that you would like to use to attend your meetings.
- 5.) To set the Microphone, you will follow the same process that was used to set your camera.